



TOWN OF DISCOVERY BAY

A COMMUNITY SERVICES DISTRICT

SDLF Platinum-Level of Governance



President – Bryon Gutow • Vice President – Kevin Graves • Director – Ashley Porter • Director – Carolyn Graham • Director – Lesley Belcher

Month XX, 2026

First & Last Name
123 Main Street
Discovery Bay, CA 94505

SERVICE ADDRESS: 123 Main Street, Discovery Bay, CA 94505

14-DAY NOTICE - ACTION REQUIRED: Schedule Inspection to Avoid Service Interruption!

Dear Water Customer,

The Town of Discovery Bay Community Services District (“District”) is required under State of California law to implement and enforce a Cross-Connection Control Program designed to protect public health and ensure the safety of the drinking water system. In order to comply with these state requirements, the District has contracted HydroCorp as our authorized inspection provider to conduct mandatory field inspections of water service connections throughout the system.

Our records indicate that despite two (2) previously mailed notices from the District and HydroCorp sent to this address, the required inspection of your water service connection has not yet been scheduled.

You are hereby required to schedule this inspection within fourteen (14) calendar days from the date of this notice. To comply, you must contact the District’s authorized inspection provider, HydroCorp, using the contact information provided below to arrange your inspection appointment.

Inspection Appointment Scheduling:

Phone: 1-844-493-7641, 5:00am-3:00pm PST Monday-Friday

Website: <https://schedulemyinspection.net>

This inspection typically takes less than twenty (20) minutes and will focus on exterior components of your home including garden hose connections, lawn sprinklers, pools and spas, and any other secondary water sources. The inspector will NOT be entering your home and will only make direct contact with you if assistance is needed to access restricted areas on your property.

Failure to schedule the required inspection within the 14-day compliance period may result in water service interruption until compliance is achieved, consistent with state and district municipal code provisions and additional fees may apply for restoration of service.

This requirement is mandated by state law and is intended to protect the public water supply from potential contamination risks associated with unverified or unprotected service connections. Additional information about this program is available at <https://todb.ca.gov/cross-connection-backflow-prevention>.

If you have any further questions, please do not hesitate to contact HydroCorp at 1-844-493-7641 or the Town of Discovery Bay Community Services District at (925) 634-1131.

1800 Willow Lake Road • Discovery Bay • CA • 94505-9376

Telephone • 925.634.1131 • Fax • 925.513.2705

www.todb.ca.gov